



How is Your Interpersonal Communication?

Tablet friendly

Confident interpersonal communication skills are essential for healthy and successful relationships, whether personal or professional. Once you've learned how to apply them, these skills enhance your influence and help you achieve your goals. *Try these courses right on your tablet today!*

These courses will not launch on smartphones but try them on your computer or tablet today! Wi-Fi is recommended for the best experience. For more technical details, go to http://documentation.skillsoft.com/en_us/support/index.htm#45670.htm

Interpersonal Communication: Communicating with Confidence

The course shows you how the essential elements of trust, credibility, and specific confident communication behaviors bring about confident communication and enhance your influence.

Interpersonal Communication: Targeting Your Message

This course explores key considerations for planning and delivering targeted messages. It describes what to look for when analyzing your intended audience. Make the best selection of an appropriate medium and context for a given message and get strategies for delivering a well-planned message.

Interpersonal Communication: Listening Essentials

This course explores the benefits and challenges of effective listening and demonstrates how active listening techniques enhance the effectiveness of your listening skills. It takes you through the various levels of listening and outlines behaviors and thought patterns that demonstrate active listening techniques.

Interpersonal Communication: Communicating Assertively

This course will move you into a more straightforward and more effective communication style. You'll learn about the benefits of assertive behavior and how to distinguish it from passive, aggressive, or passive-aggressive behavior. Learn about the requirements for assertive communication, such as using the right body language and tone.

Final Exam: Interpersonal Communication

Generally taken near the end of a program, this course enables the learner to test their knowledge in a testing environment.

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