

# AgLearn: New Capabilities and Pilot Programs



# Agenda

- Enterprise Reporting Solution
- Pilot Programs
  - Plateau Offline Player
  - Books 24 X 7
  - Ninth House Online Training
  - Pilot Measurements
- Question and Answers

# Enterprise Reporting Solution

- Plateau's reporting tools provide limited capability and are insufficient for USDA's needs
- Team AgLearn had previously reviewed a number of Business Intelligence (BI) tools but they were all extremely costly
- Preliminary information on an open source reporting tool that Plateau may propose is less than optimal
- Due to significant price concessions from some vendors it is now feasible to acquire and implement a BI Reporting Capability

# Enterprise Reporting Solution

- **Business Intelligence (BI)** refers to technologies for the collection, integration, analysis, and presentation of information to support decision making
- BI Tools help to provide historical, current, and predictive views of information using data that has been gathered into a data warehouse
- Key Benefits of Business Intelligence Tools
  - Connect people to information efficiently and effectively
  - Simplify data analysis and gain insight on performance



# Pilot Programs

# Plateau Offline Player - Pilot

- Due to offices that have low bandwidth some USDA employees cannot easily take advantage of the training in AgLearn
- Plateau offers an add-on product called the “Offline Player” that may mitigate the low bandwidth situation
- AgLearn is seeking agencies to participate in a pilot program to evaluate the effectiveness of this tool

# Plateau Offline Player

- Plateau Offline runs on a PC and makes learning portable
- Users download content to their PC with a single click
- Users are provided with an est. download time and notified when complete
- Users take training on their PC and when they log back into AgLearn it synchronizes training status
- Multiple users can share one instance and download the same course. User status and individual progress are maintained and managed separately

# Books 24 X 7 - Pilot

- Books24x7 provides thousands of on-demand digitized "best-in-class" business and technical books, book summaries, research reports and best practices
- Books24x7 enables users to search, browse and read these professional libraries
- Books24x7's product offerings support workers in acquiring knowledge when and where needed.
- Pilot consists of a 1 year enterprise agreement that covers all AgLearn users for the following collections
  - BusinessPro
  - ITPro
  - OfficeEssentials

# Books 24 X 7 - Pilot

## What's in BusinessPro?

Thousands of books for business professionals that provide broad and deep subject matter coverage of all aspects of organizational performance, professional development and key topics from industry's leading publishers.

BusinessPro supports on-the-job problem solving and learning. BusinessPro includes popular book series, such as *Harvard Business Review*, *Inside the Minds*, *Manager's Pocket Guide*

## What's in ITPro?

With thousands of books, ITPro provides IT professionals with both broad and deep coverage of over 100 different technology topics, making it a great resource for just-in-time learning.

Professionals, regardless of their level of expertise, can find answers to common, obscure and specialized problems that interrupt productivity and challenge them in their everyday workflow.

# Books 24 X 7 - Pilot

## What's in OfficeEssentials?

The most commonly used desktop applications and graphic programs with content from such popular book series as *For Dummies*, *Step by Step* and *No Experience Required*.

OfficeEssentials covers Microsoft's Office applications from '97 to 2007, Adobe's Photoshop, and PC basics such as using browsers, settings, and printers.

Consisting of practical, 'how-to' content in easy-to-understand language without the technical jargon, OfficeEssentials is the first line of support for everyday questions and problems that interrupt daily workflow

# Ninth House – Pilot

- Ninth House is the premier e-learning provider in the industry
- They offer award winning immersion training that is ideal for front line supervisors
- Pilot consists of a 1 year enterprise agreement that covers all AgLearn users for all Ninth House courses

# Ninth House Courses - Pilot

- **Building Community**  
Clifton Taulbert, 2.5 hours
- **Capturing Brand You**  
Tom Peters, 1.5 hours
- **Forging Breakthroughs**  
Peter Senge, 3 hours
- **High Impact Hiring**  
Joseph Rosse & Robert Levin, 2 hrs
- **Innovation: WOW! Projects™**  
Tom Peters, 3 hours
- **Managing Change**  
William Bridges, 1.5 hours
- **Navigating Change**  
William Bridges, 1.5 hours
- **Optimizing Team Performance**  
Jon Katzenbach, 2.5 hours
- **Partnering for Results**  
Lorraine Segil, 2 hours
- **Reframing Change**  
William Bridges, 45 minutes
- **Resolving Interpersonal Issues**  
David Bradford & Allen Cohen 2.5 hrs
- **Retaining Talent**  
B. Lynn Ware, 2.5 hours
- **Self Management**  
Ken Blanchard, 3.5 hours
- **Technology & Innovation**  
Ninth House Faculty, 1.75 hours
- **The 7 Habits Interactive**  
Dr. Steven Covey, 3 hours
- **Virtual Teams**  
Mary Ann Kipp, 45 minutes

# Pilot Measurements

- Criteria will be established and mechanisms put in place to collect information on
  - Effectiveness
  - Customer Satisfaction
  - Return on Investment
- A process will be established to allow agencies to review the results of the Pilots to determine if they should be made permanent

# Questions & Answers

- Sessions on Wednesday June 26, 2008 will provide more details on the new capabilities and Pilot Programs