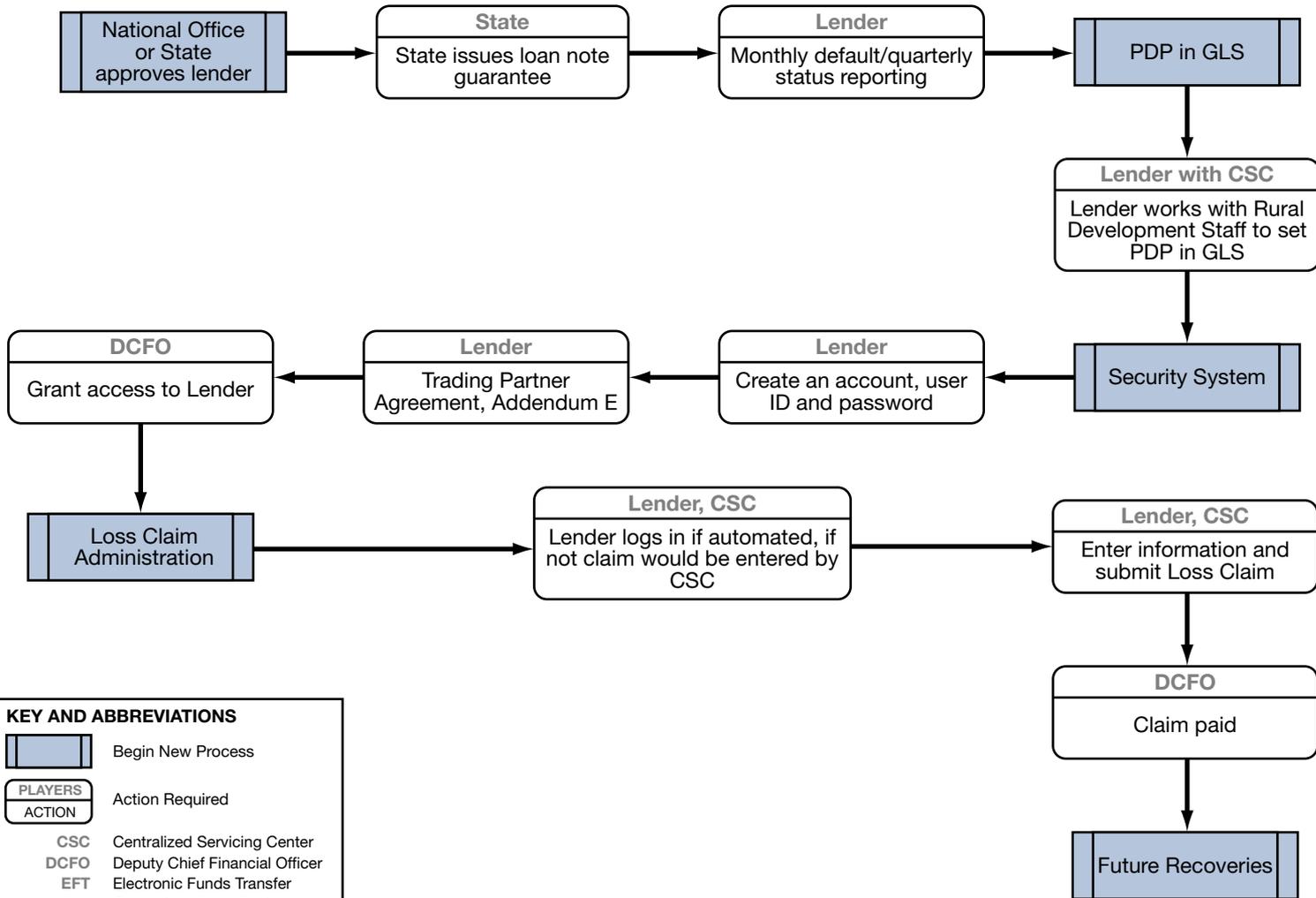


Chart A

USDA Rural Development – Loss Claim Process How



KEY AND ABBREVIATIONS

- Begin New Process
- PLAYERS Action Required
- ACTION Action Required
- CSC Centralized Servicing Center
- DCFO Deputy Chief Financial Officer
- EFT Electronic Funds Transfer
- GLS Guaranteed Loan System
- PDP Property Disposition Plan