



LINKEDIN LEARNING

INFORMATION TECHNOLOGY & NETWORKING RESOURCES

Are you an IT and Networking professional looking to develop or refresh your skills?

Then check out these great LinkedIn Learning resources AgLearn has to offer to help you achieve your goals!

LinkedIn **in** LEARNING



Learning Path

Advance Your Skills as an IT Help Desk Specialist

14 COURSES - 19 HOURS OF CONTENT

Improve your system administration and maintenance while enhancing your skills in communication, time management, conflict resolution, and teamwork.



Learning Path

Become an IT Support Technician

12 COURSES - 25 HOURS OF CONTENT

Learn the core concepts of PC maintenance to prepare for a job as an IT technician.



Learning Path

Become a Network Administrator

17 COURSES - 31 HOURS OF CONTENT

Begin your career in IT as a network admin, and learn the essential skills you'll need to organize, install, and support a Cisco network.



Course

Help Desk Handbook for End Users: Mobile, Networking, Security, and Troubleshooting

DURATION: 2H 7M - SKILL LEVEL: BEGINNER

Review information that can help empower end users to solve beginner-level IT issues.



Course

Help Desk Handbook for End Users: PC Basics, Hardware, Operating Systems, and Applications

DURATION: 2H 18M - SKILL LEVEL: BEGINNER

Learn how to troubleshoot issues related to storage, memory usage, computer setup, wiping a computer for resale, installing apps, file management, and backups



Course

IT Service Desk: Management Fundamentals

DURATION: 2H 38M - SKILL LEVEL: BEGINNER

This course covers the processes and tools new IT managers need to manage service desk staff and make service desk-related system decisions for the company.

LEARN MORE!

[Contact us](#) for questions and demos!