

Autumn 2023 Quarterly Newsletter





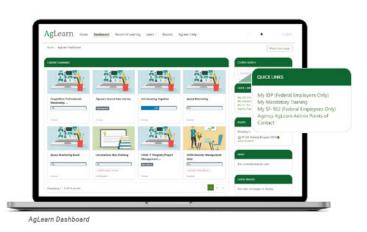
FEATURE ARTICLE AgLearn Dashboards

What's a Dashboard?

An AgLearn dashboard is a powerful customizable and configurable webpage that helps users easily navigate to learning activities. This is often the first page a learner will see when they log into AgLearn with their eAuth credentials.

Dashboards are Customizable

Dashboards can be customized based on user audiences; for example, a new learner might have access to a unique dashboard containing blocks and content. By definition, and in the most general sense, dashboards are comprised of blocks and content areas. Blocks are defined as rectangular areas on a



screen that provide access to specific pages available to the user, such as Record of Learning, course bookings, alerts, or administrative capabilities (for users with admin roles).

One important block on a user's dashboard, is called "Quick Links." Here a learner can select the "My SF-182" link, "My Mandatory Training" link, or find links for getting help.

Because dashboards are customizable, they can be a powerful tool to organize all your agency's or office's professional development and mandatory training resources for your employees. In some cases, they can be simple, highlighting only the most essential information and resources, or they can be quite robust, providing users with a comprehensive rundown of everything they will need to know. In either case, it is important to know that dashboards require some front-end work by AgLearn leads and administrators –and then regular maintenance— to make sure users are supported.

New to AgLearn?

If you are new or need a refresher on how you might best utilize your dashboard, AgLearn has many courses available to help. To learn more about this and other AgLearn topics, take advantage of all the available AgLearn Admin training.



From Our Training Partner

Featured Learning Paths:

- 1. Emotional Intelligence
- 2. <u>Build Essential Skills to Manage Remote and Hybrid</u>
 <u>Teams</u>
- 3. Diversity, Inclusion, and Belonging for All
- 4. Getting Started with Al and Machine Learning
- 5. Improve Your Sustainability Skills

STAY TUNED

Quarterly Team AgLearn Service Updates

Strategic Summit

On September 12-13 Team
AgLearn held internal meetings
to assess the program's
achievements during FY2023
and to establish new goals for
FY2024. These goals will
support AgLearn's ongoing
efforts to remain highly
responsive to its customers'
needs and to prioritize building
a positive learner experience.

Curated Resources

If you are interested in IT or HR resources, look for curated resources from Team AgLearn. You can find curated resources via Site Announcements on your AgLearn dashboard.

Catalog Clean Up

A comprehensive usability study about the AgLearn Search functionality is underway. The initial survey generated responses from 600+ respondents. Based on that feedback Team AgLearn is developing solutions to improve the user experience. The first step was to remove retired and duplicate courses, to help clean up the catalog. The result should be an improvement in search results when learners look for courses. Additional solutions are in the works and we will report back with our progress.

Did you know?

Over the past 90 days Team AgLearn has resolved 1050 unique cases, and 87% of those cases were resolved within three days.

Key Dates

November

National Native American Heritage Month

Nov 5

Daylight Savings Time Ends

Nov 10

Veteran's Day (substitute)

Nov 23

Thanksgiving Holiday

Nov 24

Native American Heritage Day

For more information about these events and commemorations (and more), please visit AgLearn's homepage and navigate to our <u>site</u> announcements.



NEXT ISSUE

Winter arrives at AgLearn

In the next edition of the AgLearn Newsletter, look for information and resources to equip you for Winter, including information about seasonal holidays, SF-182s and IDPs/ EDPs, featured content from our learning partners at LinkedIn Learning, and announcements from across USDA.

LEARN MORE ABOUT

<u>Tier 1 Support</u>

LEARN MORE ABOUT IDP/EDP Information



aglearn.usda.gov / Ask Aglearn Now (help)



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