AgLearn

Spring 2024

Quarterly Newsletter

Spring Edition

FEATURE ARTICLE

Finding learning just got a little easier!

In early 2023, Team AgLearn, conducted a usability survey to gain feedback and insight on improving the search functionality in the Find Learning area of AgLearn. The survey was conducted by Team AgLearn and we gathered more than 4,000 responses from AgLearn leads, admins, and end-users. Based on the survey results, Team AgLearn developed the following solutions to improve the Find Learning search experience making it more user-friendly and intuitive.

- **Course Catalog Cleanup**
  Directly from your feedback, this effort involves eliminating outdated courses and seminars from the AgLearn database in order to improve search results. With the help of leads and admins, we have made great progress with this effort and expect it will be an ongoing process to make sure everything stays up to date and current for learners.

- **Streamlining of the Filters Options**
  With input from the survey we were also able to prioritize and streamline the number of filter options available limiting it to only the most relevant ones learners want to access.

- **New Course Tags**
  This new feature is coming spring 2024, and is intended as an intuitive and streamlined way to group courses by topics and make searching for specific topics easier for learners. Initially, 20 Course Tags will be available.

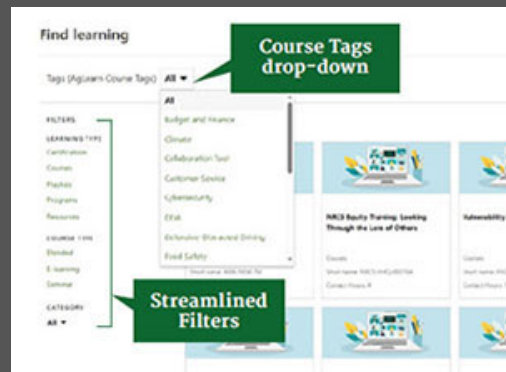### Try it for yourself Spring 2024!

Course Tags FAQs

Want to know more about Course Tags? Read on to get answers to your questions.

Q: What are Course Tags?
A: Course Tags are keywords which are used to categorize or "group" courses and other content by topic or subject area.

Q: Where are they located on the Find Learning page?
A: The Course Tags are located in a drop-down below the Find Learning Heading. The new streamlined filters are available in the Filters section.
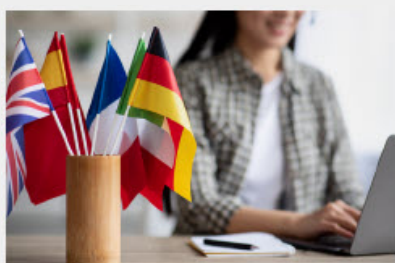

Q: How are Course Tags assigned?
A: When a course is created, the course creators will select and apply the appropriate Course Tag category and apply it to their course. This will enable it to appear in the search results. Course creators are not required to use Course Tags when creating a course. The standard filters and search tools will still be available to users.

Q: **How can Course Tags be added or changed?**
A: To add or change a Course Tag, a Lead AgLearn admin will need to submit an AskAgLearnNow ticket requesting a change.

Rosetta Stone

From Our Training Partner

Team AgLearn coordinates the contracting and volume-pricing of the Rosetta Stone licenses, but the licenses themselves are purchased and allocated by each individual agency and office.

A list of **USDA agencies and offices that have purchased Rosetta Stone** can be found here. Please reach out to your agency or office specific contact provided to get access.

If your agency is not listed, contact your AgLearn Training Lead, or you can reach out to the Rosetta Stone Account Manager for USDA, Nicole Ricard at **nricard@rosettastone.com**.

STAY TUNED

Quarterly Team AgLearn Service Updates

- **AgLearn Workshop 2024**
  This spring Team AgLearn hosted the **2024 AgLearn Workshop**, which took place May 7-9 in Fort Collins, CO. The purpose of this event was to provide training, feedback, and opportunities for interactive discussion about AgLearn and all it has to offer for leads, admins, vendor partners, and training officers. While at the event, attendees had opportunities to learn how to administer AgLearn more effectively while utilizing all its new and legacy features and functions.

- **On-boarding tools for new learners**
  We have launched the **Welcome to AgLearn project**, a comprehensive on-boarding package that includes a curated On-boarding Dashboard with helpful training resources, and a Welcome to AgLearn booklet with useful information that can be viewed and shared for all new AgLearn users.

- **AgLearn is getting an upgrade!**
  Team AgLearn, in collaboration with our learning management system (LMS) partners at Totara Learning, are currently developing an upgraded version of AgLearn to better support the personal and professional development of all AgLearn end users. The new AgLearn will offer several exciting new features: ability to copy current programs, better reporting functionality, a new streamlined course format, along with improved user experience, particularly with Dashboard and Find Learning functionality, and much more! We anticipate the new AgLearn (Version 18) will go live summer 2024.

Did you know?

Over the past 90 days Team AgLearn has resolved 2362 unique cases, and 1929 of those cases (81.7%) were resolved in fewer than three days.

Key Dates

MAY	Jewish American Heritage Month
	Mental Health Awareness Month
	Asian American, Native Hawaiian, and Pacific Islander Heritage Month
	Military Spouses Day (5/10)
	Mother's Day (5/12)
	Memorial Day (5/27)
JUNE	Pride Month
	Juneteenth Holiday (6/19)
	Summer Begins (6/20)

For additional information about these events and commemorations (and more), please visit AgLearn's homepage and navigate to our **site announcements**.

Upcoming Events

July 18 — Monthly Agency Leads Meeting

NEXT ISSUE

Summer arrives at AgLearn

In the next edition of the AgLearn Newsletter, look for information and resources to equip you for Summer, including information about summer holidays, SF-182s and IDPs/EDPs, featured content from our learning partners at Skillsoft-Percipio, an AgLearn Leads Workshop wrap up, and announcements from across USDA.

| LEARN MORE ABOUT **Tier 1 Support** | LEARN MORE ABOUT **IDP/EDP Information** |

aglearn.usda.gov / Ask Aglearn Now (help)

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